

March 1, 2024



Golden Pineapple Awards



On Thursday, February 22nd, CFHLA hosted our annual Golden
Pineapple Awards dinner and celebration at the Orlando World Center
Marriott (Thank you Robert Bray, General Manager).

This year, CFHLA recognized 230 "front line" employees from 60 different Central Florida lodging properties, that were also nominated for each of the categories for their exemplary service and outstanding customer satisfaction throughout 2023. Thank you to Ybeth Bruzual of Spectrum News 13, who served as our guest emcee for the event which attracted over 950 attendees this year.





CONGRATULATIONS TO ALL OF OUR NOMINEES AND 2024 GOLDEN PINEAPPLE AWARD WINNERS!



Outstanding Back Office Employee of the Year

Laura Grisales

Loews Hotels at Universal Orlando - Lakewood

Outstanding Bell Person/Concierge Employee of the Year

Anthony Dunn

Hyatt Regency Grand Cypress

Outstanding Community Service Employee of the Year

Steve Averitt

Reunion Resort & Spa

Outstanding Convention Center/Banquet Employee of the Year

David Munoz

Ritz-Carlton Orlando, Grande Lakes

Outstanding Culinary Employee of the Year

Maria Sandoval

JW Marriott Orlando, Grande Lakes

Outstanding Engineering Employee of the Year

William "Bill" Warren

Sheraton Suites Orlando Airport

Outstanding Food & Beverage Service Employee of the Year

Leidy "Paola" Marin

Homewood Suites Orlando I-Drive Convention Center

Outstanding Front Office Employee of the Year

Glenda Baker

Marriott's Royal, Sabal & Imperial Palms

Outstanding Housekeeping Employee of the Year

Camille Hall

Holiday Inn Orlando International Airport

Outstanding Laundry Employee of the Year

Zenaida Ibanez Gamboa

Hampton Inn & Suites Orlando / East UCF Area

Outstanding Recreational Employee of the Year

Travis Buffenbarger

Gaylord Palms Resort & Convention Center

Outstanding Security/Loss Prevention Employee of the Year Fidel Cosbert

Hyatt Regency Orlando

Outstanding Steward/Dishwasher Employee of the Year

Weendy Gomez De Lopez Universal's Aventura Hotel

Each honoree, through generous donations from CFHLA Members, also received a large gift basket filled with attraction and entertainment tickets, gift cards and more. Thank you to the following companies who contributed to these honoree baskets: Andretti Indoor Karting & Games Orlando, AV Media, <a href="mailto:B&H Towels & Linens, Boca Terry, CP Rankin, Dr. Phillips
Performing Arts Center, Experience Kissimmee, Florida HIA, Fortis Pay Pro, Global Sourcing International, LLC, <a href="mailto:Golden Bee Tree Services & More, SeaWorld Parks & Resorts, Universal Orlando Resort, Visit Orlando, and Wild Florida.

CFHLA would like to thank our

Golden Pineapple Award Corporate Sponsors:















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In Kind Donors:







CLICK HERE TO VIEW
PHOTOS FROM THE GOLDEN
PINEAPPLE AWARDS

Welcome New CFHLA Members!

On **Tuesday, February 27th**, CFHLA welcomed the following **24 Member** businesses to the Association at our first **New Member Orientation** of the year.



Tom Crews & Adam Gregory II Advanced Business Solutions

Martha Drinan <u>Alliance Abroad</u>

Inoel Rivera / Dwane Smith / Beth Vasquez Ambius

Adam Weinstein BlueTeam

Colleen Hazen

Brush and Brand

Heather Mosier Carr, Riggs & Ingram, LLC

Shane Lantz
Climate Control Group

Rob Molnar DBK, Inc.

Amy Welhouse
Delintz Dryer Vent Cleaning

Barbara Angel-Contreras & Justina Maria Guerrero FCS North America, Inc.

Virginia Allen
Financial Systems Consulting, LLC

Gregg Rothberg
Florida Paints & Coatings

Jason Johnson

FutureWRX Solutions

Llerenia Zarate

Golden Bee Tree Services & More

Jason Blanton & Steve Golba

Intex Coatings, LLC

Megan Evans

Kid's Nite Out

Holly Fox

Natura

Sara Collard

Premier Linen Services, Inc.

Ray Wehr

Rinnai

Keith Durand

Royal Plus. Inc.

Dan Wirtz

Standard Textile Co.

Sherry Osborne

System Tech Services, Inc.

Alejandro Arenas & Gabriel Parra

Tiger Roofing

Michelle Lomelino & Jovanka Romero

TopTalent Staffing LLC

Welcome again to CFHLA and we look forward to your involvement throughout 2024 and beyond!

UCF Area General Managers Meeting



On Wednesday, February 28th, the UCF Area Hoteliers held their first luncheon of the year at the newly renovated Courtyard by Marriott Orlando East / UCF Area (Thank You Adriana Rosario- Londoño).

This meeting featured an update on Addition Financial Arena from **Jason Refermat**, **the Director of Marketing**.

Additionally, we'd also like to thank **Captain Todd Gardiner** who provided an update on behalf of the **Orange County Sherriff's Office**.

Lastly, CFHLA would like to thank our 2024 UCF Area General Managers meeting sponsors <u>Clean Tec Services</u> and <u>Gas South</u> for their continued support throughout the year.



SIT BACK AND RELAX LET US HANDLE YOUR RENOVATION

(Your guests won't even know we're there.)

State of Seminole County Address



On **Thursday, February 29th**, CFHLA was excited to attend the **2024 State of Seminole County Address** at our member property, the **Orlando Marriott Lake Mary!**

Thank you to the Seminole County Chamber for hosting the event and we look forward to continuing to work with **Chair Zembower** and the rest of the Seminole County Commissioners, as we continue to grow the hospitality industry throughout the year and beyond!



Courtyard by Marriott Orlando East/UCF Area Re-Launch

Congratulations to the <u>Courtyard by Marriott Orlando East/UCF Area</u> on their official Re-Launch this week! After completing an eight-month, \$5 million renovation project to its 123 Room Hotel, several of our members were excited to see the significant updates this week!

These renovations included modernized guest rooms, as well as an expanded and upgraded meeting space (now 1,175 sq. ft. total). Plus, the hotel now features a new bistro, lobby, and pool area, along with a newly added patio/firepit area, landscaping and a repaved parking lot.



On behalf of the CFHLA, we wish all the best to **General Manager Adriana Rosario- Londoño and her entire team** on this wonderfully upgraded addition to our East Orlando/UCF Area hotels!



Congratulations to Hotel Management's 2024 "Forty over 40"

CFHLA is thrilled to announce that one of its distinguished members, **Amaury Piedra** of the <u>Caribe Royale Orlando</u>, has been named among the

"Forty over 40" in the prestigious <u>Hotel Management Magazine!</u>

This recognition is a testament to his outstanding leadership, dedication, and unwavering commitment to excellence in the hospitality industry. Amaury's exemplary contributions have not only enhanced the reputation of his respective property, but have also elevated the standards of our CFHLA community.

Please join us in congratulating Amaury on this recognition!



Exciting Soccer Announcement: USA VS Brazil in Orlando this Summer!

CFHLA is thrilled to announce that on Wednesday, June 12th, Camping World Stadium will host the USA Men's National Team and Brazil in a thrilling matchup in preparation for the Copa America 2024.

This is a huge win for our region and this year's match is being dubbed the the second edition of the "Allstate Continental Clasico." This highly anticipated match will also bring more visitors from across the globe to our region and continues to show why we've become the premier sports event destination in the country.

The match will be broadcast live on TNT, Telemundo, Universo, Max, and Peacock and on Fútbol de Primera radio. Coverage begins at 6:30 p.m. ET, with kickoff set for 7:07 p.m.

Tickets for the match went on sale to the public **today**, **Friday**, **March 1st** and the hospitality industry is ready to support this spectacular event that will help generate millions in local economic impact.

Get ready to cheer on the USA Men's National Team as they take on Brazil in what promises to be an unforgettable soccer experience!



Partners in Action - Celebration Hotel



CFHLA lodging member Seilly Pacheco of <u>Celebration Hotel</u> recently had the opportunity to be a guest speaker at their Adopt-A-School partners <u>Oak</u> <u>Ridge High School</u>.



Thank you Celebration Hotel for your support of the CFHLA Adopt-A-School Program and for helping to inspire the next generation of industry leaders!



CONGRATULATIONS TO OUR MARCH MEMBERS OF THE MONTH



Stacey Herndon

Westgate Vacation Villas & Town
Center Resort



Glen Lyons ATMFLA, Inc.

MEET THE VIP



ATM PLACEMENT ANYWHERE IN THE USA

Did You Know... "Giving back to the community as well as supporting the hospitality industry are at the core of <u>ATMFLA</u>'s mission. Through CFHLA and other trade associations that we are members of we support their scholarships, school drives and charitable foundations by contributing our time, talent and treasure. Additionally outside of these associations we also have proudly supported for many years Edgewood Children's Ranch and Monarch Learning Academy.

UPCOMING EVENTS

For more information on upcoming events, or to register, just click on the button below.

- Diversity Committee Meeting (3/4/2024)
- 2024 STR Breakfast (3/5/2024)
- St. Patrick's Day Golf Open Committee Meeting (3/6/2024)
- Engineers Council Board Meeting (3/7/2024)
- Adopt A School & CARES Committee Meeting (3/7/2024)
- Allied Relations Council Board Meeting (3/12/2024)
- CFHLA Executive Committee Meeting (3/12/2024)
- Wednesday AM Leads Group Meeting (3/13/2024)
- Wednesday Noon Leads Group (3/13/2024)
- Governmental Affairs Committee (3/13/2024)

Click Here to View Upcoming

JOB OPENINGS

Check out the latest hospitality employment opportunities in Central Florida.

VIEW JOB POSTINGS

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About CFHLA

6675 Westwood Blvd #210, Orlando, FL 32821

The mission of the Central Florida Hotel and Lodging Association is to represent the Central Florida Hospitality Industry, by setting the standard of excellence through advocacy, collaboration, education, recognition, and service.